



**REGULAR WORK SESSION MEETING  
TUESDAY NOVEMBER 29, 2022 @ 6:00 PM  
CHERRYVILLE COMMUNITY BUILDING  
W.J. ALLRAN JR. COUNCIL CHAMBERS  
106 S. JACOB STREET CHERRYVILLE, NC 28021**

The Honorable Mayor H.L. Beam called the meeting to order. Councilmember's Gary Freeman, Malcolm Parker, and Jon Abernethy. Councilmember Jill Puett was not present. City Manager Brian Dalton, City Clerk Paige H. Green, City Attorney Palmer Huffstetler Jr., and Planning & Zoning Director Alex Blackburn.

**CONSENT AGENDA:**

- A. PUBLIC HEARING SCHEDULED FOR MONDAY DECEMBER 12, 2022 RE:  
CONSIDERATION OF SPECIAL USE PERMIT FOR 230 DICK BEAM RD. (GIS PARCEL  
#210764)**
- B. PUBLIC HEARING SCHEDULED FOR MONDAY DECEMBER 12, 2022 RE:  
CONSIDERATION OF REZONING PROPERTY LOCATED ON THE CORNER OF S.  
MOUNTAIN ST. & S. PINK ST. (GIS PARCEL #207096)**

Councilmember Abernethy made a motion to approve the consent agenda as written. Councilmember Parker seconded the motion and the vote was unanimous.

**ITEMS FOR DISCUSSION OR ACTION:**

**DISCUSSION OF NATIONAL LEAGUE OF CITIES SERVICE LINE WARRANTY PROGRAM, CITY  
MANAGER BRIAN DALTON:**

Mr. Dalton went over the following information regarding the National League of Cities Service Line Warranty Program. They have reached out to Mr. Dalton wanting to offer this plan to any citizens that may be interested.

**BACKGROUND:** The National League of Cities (NLC) Service Line Warranty Program, offered by Utility Service Partners, a HomeServe Company, was conceived in partnership with the National League of Cities to educate property owners about their service line responsibilities and to help residents avoid the out-of-pocket expense for unanticipated and potentially costly service line

repairs and replacements. Our program, the only one of its kind endorsed by the NLC and, will help the City of Cherryville to achieve its goals by:

- Providing homeowners affordable protection against significant and unexpected costs to remedy leaking/broken/ clogged water lines, sewer lines, and in-home plumbing lines
- Ensuring the delivery of timely, high-quality repair services in adherence to all applicable codes
- Providing exemplary service that reflects positively on the City
- The program generates an ongoing, sustainable source of revenue for partner municipalities and stimulates the local economy by using fully vetted local contractors to complete the repairs.
- The City will receive a royalty of \$0.50 per product per month for the duration of the program.

**COVERAGE:** NLC Service Line Warranty Program offers three complete and separate voluntary programs. There is never a service fee/deductible or annual or lifetime limit. Residents can cancel the warranties at any time.

**Exterior Water Service Line:** Includes service to locate, excavate and repair/replace a leaking exterior water service line. Covered repairs include, but are not limited to leaks, breaks, corrosion, blockages, root intrusion, and other types of damage (such as from freezing) that impair or limit the intended function of the system. Includes thawing of frozen water lines. Includes restoration of ground surface features after excavation for service line repair, including filling, raking, reseeding, reinstallation of existing soft landscaping and shrubbery, and patching of paved surfaces.

**Exterior Sewer Service Line:** Includes services to locate, excavate and repair/replace a leaking exterior sewer service line. Covered repairs include, but are not limited to leaks, breaks, corrosion, blockages (due to fats, oils and grease), root intrusion, and other types of damage (such as from freezing) that impair or limit the intended function of the system. Includes restoration of ground surface features after excavation for service line repair, including filling, raking, reseeding, reinstallation of existing soft landscaping and shrubbery, and patching of paved surfaces.

**Internal Plumbing and Drainage:** Coverage includes the emergency breakdown costs of repairing or replacing interior water, sewer, and drainage pipe materials, valves and other plumbing-related material, including unblocking, repair and replacement. Repair of clogged toilets.

Product	Monthly	Annual Coverage Limit	Annual Service Calls/Per Call Coverage	Royalty for the City
External Water Line	\$5.75	Unlimited	Unlimited Calls \$8,500 Per Call	\$0.50 per contract per month
External Sewer Line	\$7.75	Unlimited	Unlimited Calls \$8,500 Per Call	\$0.50 per contract per month
In-Home Plumbing	\$9.99	Unlimited	Unlimited Calls \$3,000 Per Call	\$0.50 per contract per month

**IMPLEMENTATION:** The NLC Service Line Program will utilize the City logo to brand the materials used to educate City residents/customers about our repair service plans. Program marketing literature clearly discloses that the Program and the City are separate entities and that the program is voluntary for residents. The NLC Service Line Warranty Program will create all marketing materials with input from the City and will submit all marketing/communications materials to the City for final approval.

**ENROLLMENT AND BILLING:** The NLC Service Line Program offers residents simple options if they choose to enroll either via mail, phone, or web. We handle all customer billing and residents can choose annual, quarterly, or monthly billing and may pay by check, direct debit/ACH, or credit card. Once we receive the enrollment application, customers receive a welcome letter which includes their service agreement terms and conditions, their payment details, a reiteration of their policy coverage, and our toll-free customer service number. Customers also receive a welcome call from customer service as an additional, personalized confirmation of the program. We handle all customer billing, and a homeowner can enroll or cancel at any time.

**FINANCIAL IMPACT:** No cost to the City to participate and the City would receive \$0.50 per product per month royalty, paid annually.

After some discussion, many questions were left unanswered. Council directed Mr. Dalton to make some calls and get more information before a decision is made.

**OTHER BUSINESS:**

Mr. Sid Stroupe of 207 W. Academy Street approached the podium to share some comments regarding the Cherryville Historical Museum. Mr. Stroupe thanked everyone for their efforts, to try to help the museum work out the issues they are facing. Mr. Stroupe shared that Cherryville has such a rich history and there is so much that could happen to help promote Cherryville. Mr. Stroupe is concerned about the direction that the museum is headed in. He

went on to say, he has spent many hours and even his own funds to help the museum. Mr. Stroupe explained that he has spent many on doing research of all the doctors of Cherryville. He put the display together and it has been removed. Mr. Stroupe has asked for the display and continues to ask for the display, but has had no response. He would like to have the information that he put together returned to him, if it is not going to be displayed at the museum. Mr. Stroupe stated that he agreed with the proposal that was given to the board regarding appointments from the City of Cherryville. He feels like it would be a positive for the board. He also shared that at the meeting held on November 14, a statement was made that the board has no leadership, and that is not true. Mr. Stroupe shared that the museum is dirty and there is still a moisture issue that needs to be addressed before it gets out of hand.

Mr. Dalton shared that he has received a draft copy of the audit and he has shared it with the mayor and council for review.

Councilmember Parker shared that Gary Dellinger should be recognized for his hard work on Main Street. He asked that Mr. Dellinger be recognized at the December meeting.

Councilmember Freeman shared that he would like to see a resolution or proclamation for Ron Hovis. Mr. Freeman asked what has been done in the past for other former council members. Councilmember Parker responded saying a resolution or proclamation had not been done for any other former council member or mayor. Usually the city sends a city seal flower to the funeral for any former council, mayor, or employee.

**ADJOURNMENT:**

Councilmember Abernethy made a motion to adjourn the work session meeting. Councilmember Parker seconded the motion and the vote was unanimous. The meeting adjourned at 6:35 pm.

Adopted this 12 day of December 2022.

  
Paige H. Green, CMC, NCCMC, City Clerk

  
H.L. Beam, Mayor

